



# CARE GUIDE

UPHOLSTERED FURNITURE

Maker&Son



## How To Look After Your New Furniture

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We are delighted that you have chosen to purchase from Maker&Son. Thank you for investing in our furniture.

We set out to create beautiful things that make a positive difference to people's lives and that will last a lifetime. Each piece is designed to be as comfortable as possible and is handmade to order by skilled craftsmen in our workshops. Because our furniture is entirely natural, made from ethically and sustainably sourced materials, with no plastics or polyurethane foams, you can enjoy it knowing it will not have any detrimental effect on the environment.

This Care Guide has been designed to help you keep your furniture in the best condition possible, ensuring you can enjoy it for many years to come.



## General Use

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If you share your furniture with your pets, remember to clean loose covers regularly to keep them looking great.

Avoid sitting on the edge of your seat as it can weaken the front edge of the spring unit. The arms of your sofa aren't designed to carry an adult's body weight, so instead of sitting on them, use them for resting arms, legs and heads.

Remember that sharp objects like belt buckles, toys or rings can tear your fabric.



## Keeping it Clean

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It's simple to keep your Maker&Son furniture looking great. Regular cleaning with a soft brush, or even a light vacuum, will keep it looking fresh and dust-free.

If you accidentally spill something on your sofa, make sure you do not scrub, rub it in or use abrasive cleaners as this will likely make the stain worse. We suggest that you blot it immediately with a clean, dry cloth. Always ensure that the cloth that you are using does not have any detergents on it from previous use. Many surface cleaners have bleach in them and this will permanently stain your fabric.



## Environment

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If your furniture is exposed to sunlight for a long period of time, for example in a conservatory or by a sunny window, the colour of your fabric may fade and deteriorate.

Keeping your furniture against a radiator may also have the same effect, so please allow for a bit of space between the two. Be aware that putting your furniture too close to an open fire can also damage your fabric.

It's a good idea to move your furniture around on occasion, and it's especially important to move your cushions around and fluff and plump them. This will help ensure that natural 'wear and tear' happens bit by bit, slowly and consistently instead of in the same old places.



## Fitting Your Covers

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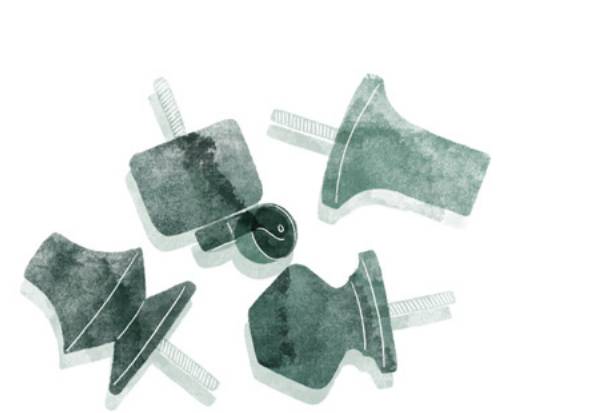
All of our furniture has removable covers which are attached to the frame with some very cleverly positioned buttons. Our covers are designed to fit perfectly over the frame, so when you're re-dressing your furniture, try to ensure the covers are pulled and tucked in so that the fabric is taut in all directions. If you need further instructions, or are having difficulty re-dressing your sofa, give our friendly customer care team a call who will happily talk you through the process.



## Frames

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We're very proud of the solid FSC beech frames we use in our furniture, they are made locally using a screw and dowel construction. We are so confident in their quality and durability that we guarantee them. You can read more about our guarantees and other policies on our website.



## Legs

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Use a damp cloth rinsed in warm water to clean the wooden legs of your sofa. Do not use detergent on them, but you may wish to polish them occasionally with a natural wax. Consider using caster cups on the legs to minimise any marking on your floor. If you have ordered legs with casters consider using floor protection caps. Protect your floors and the life of your casters by lifting the piece if you need to move it a long way, instead of rolling/pushing/pulling it.



## Cushions

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We offer two types of natural cushion filling – feather and down or natural foam.

If you should spill something on your seat cushions, please remove the natural foam latex core from the centre of the seat cushions and then take them to be professionally dry cleaned.

We recommend turning as well as flipping over and plumping the cushions regularly to give the optimal look and to help maintain their fullness, shape and comfort. All types of loose seat and back cushions should also be turned regularly to even out wear and fading.



## Cleaning Your Loose Covers

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We've designed our furniture to be practical as well as beautiful. Please check which fabric type you have purchased prior to cleaning your covers to ensure it is treated correctly.

Our 100% Linen, Brushed Cotton and Corduroy covers are all machine washable. Our Velvets are dry clean/ professional clean only.

Our Marnie Range Contrast Piped Edge covers are dry clean/ professional clean only.

When it comes to cleaning your covers, please clean all of the covers at the same time; this will avoid any colour variation if cleaned at separate times.



## Creasing

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There's a chance that some of our fabrics may crease, especially our Brushed Cotton and our Corduroy. It's not a manufacturing fault but a natural result of the fabric's composition. It will not affect the wearing qualities of your furniture.



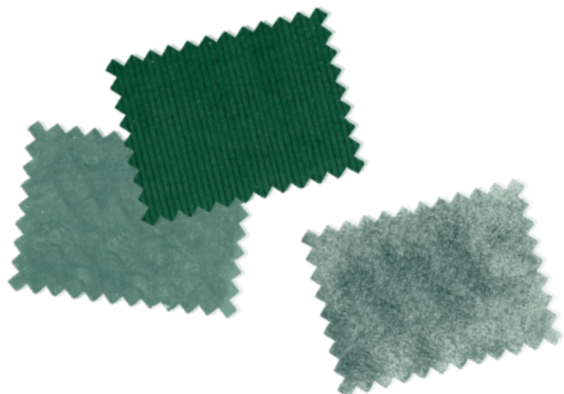
## Contrast Piped Covers

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Both our Marnie and Otter Box Edge Range feature piped edges that help to exaggerate and highlight the beauty of the pillow shape. Contrast Piping offers little pops of colour on the edges which can completely change the look.

However, some colour combinations that look beautiful together don't necessarily wash beautifully together – such as very dark or very light colours – so we strongly recommend that Marnie range or Otter Box Edge Piped Contrast covers are professionally cleaned to avoid any disappointment due to colours running or bleeding.





## Your Fabric

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Every fabric in our collection has its own unique qualities and composition. Please refer to the label sewn onto your covers or to the guidelines on the following pages regarding how to care for your specific fabric.

You will also find information about our fabrics on our website.

# FABRICS





## 100% Linen

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Our 100% Linen is a truly wonderful fabric – it is woven especially for us by a family-run mill in Italy.

All of our 100% Linen fabrics have been washed and pre-shrunk prior to fitting onto our furniture. They can be washed at 30 degrees but please use an environmentally-friendly washing powder (such as Ecover) and spin at a SLOW speed. Be careful not to overload your washing machine, which can sometimes cause damage to your sofa covers.

Please do not tumble dry our 100% Linen, they respond much better to being line-dried. Our 100% Linen fabric is sold with a relaxed, ‘tumbled/softened’ appearance and it is of a significantly higher weight than most linens, so should not overtly crease. It should not be necessary to iron your covers, but if you would like to please do so on a low setting. If in doubt, take them to be professionally cleaned.

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*Do not use any bleach, cleaning agents or any standard washing powder/liquid as this often contains optical brighteners and may lighten or change the colour of your fabric.*



## Brushed Cotton

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All of our Brushed Cotton fabrics have been washed and pre-shrunk prior to fitting onto our furniture. These can be washed at 30 degrees but please use an environmentally-friendly washing powder (such as Ecover) and spin at a SLOW speed. Be careful not to overload your washing machine, which can sometimes cause damage to your sofa covers.

Please do not tumble dry our Brushed Cottons, they respond much better to being line-dried and then ironed. Our Brushed Cotton fabric is sold with a relaxed, ‘tumbled/softened’ appearance and is not ‘flat’. Please iron on a low setting. If in doubt, take them to be professionally cleaned.

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*Do not use any bleach, cleaning agents or any standard washing powder/liquid as this often contains optical brighteners and may lighten or change the colour of your fabric.*



## Linen/Cotton

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All of our Linen/Cotton fabrics have been washed and pre-shrunk prior to fitting onto our furniture. These can be washed at 30 degrees but please use an environmentally-friendly washing powder (such as Ecover) and spin at a SLOW speed. Be careful not to overload your washing machine, which can sometimes cause damage to your sofa covers.

Our Linen/Cotton fabric is sold with a relaxed, 'tumbled/softened' appearance and is not 'flat'. If you wish to iron them, please do so on a low setting. This is optional - should you prefer a more tailored look. If in doubt, take them to be professionally cleaned.

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*Do not use any bleach, cleaning agents or any standard washing powder/liquid as this often contains optical brighteners and may lighten or change the colour of your fabric.*



## Corduroy

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All of our Corduroy fabrics have been washed and preshrunk prior to fitting onto our furniture. As with our Brushed Cotton covers, they can be washed at 30 degrees but please use environmentally-friendly washing powder (such as Ecover) and spin at a SLOW speed. Be careful not to overload your washing machine, which can sometimes cause damage to your furniture covers. When drying them, please hang (do not tumble dry). Iron on a low setting. If in doubt, take them to be professionally cleaned (any solvent can be used except trichloroethylene).

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*Do not use any bleach, cleaning agents or any standard washing powder/liquid as this often contains optical brighteners and may lighten or change the colour of your fabric.*



## Velvet

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Our natural cotton Velvet is a beautiful but delicate fabric – the pile can easily be disturbed – but with careful handling and a proper understanding of its nature, products made from Velvet can be enjoyed for many years. Velvet is not particularly pet or family-friendly – getting it wet can permanently damage its appearance, and stains are difficult to remove. If you do spill anything onto our Velvets, blot dry with a clean cloth and ensure that no detergents come into contact with the fabric.

We recommend that all of our Velvets are Dry Clean Only, to maintain the best appearance of the cotton pile.

Velvet can flatten naturally over time and these processes won't have a long-term detrimental effect on the wear of the fabric. It can, however, be minimised by brushing against the pile.

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*Please also take extra care when handling and storing velvet. It is sensitive to pressure and this can crush the pile. If the pile does become crushed, the angle of the pile alters, which may result in areas of the pile appearing lighter or darker in shade. This is often described as pressure marking, which can easily be mistaken for uneven dyeing. Newly made velvet products usually need time to condition in the atmosphere after unpacking. During this time the pile will relax and lift, improving the richness and the lustre of the velvet. If any pressure marking continues to persist, a light steaming or gentle brushing in the direction of the pile will help.*



## Washing Symbols

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Machine wash at or below 30°  
Delicate/Gentle settings



Iron on a low temperature



Do not bleach



Dry clean using any solvent  
except trichloroethylene



Dry clean using any solvent  
except trichloroethylene, delicate



Do not tumble dry

## Get in Touch

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If you do have any further questions about caring for your furniture, please get in touch with our team at [contact@makerandson.com](mailto:contact@makerandson.com) or give them a call on the number listed on your local website, where we'll be happy to help you.

### UK

MAKERANDSON.COM  
0800 084 6700

### IRELAND

MAKERANDSON.COM  
01 697 1541

### AUSTRALIA

MAKERANDSON.COM.AU  
1800 595 468

### NEW ZEALAND

MAKERANDSON.COM.AU  
0800 695 468

### USA

MAKERANDSON.US  
(929) 277 0195



